

BOOKING TERMS 2025 - The Mamas Hub

Unit 4/5 Apex Court, Woodlands Business Park, Bradley Stoke, BS32 4JT



Facility	Additional Info	Extra Info
Hub Hire*	1,650 sq ft 40-50 persons recommended 2 Toilets & Baby Change	£20 Non Refundable Deposit £45 ph Weekdays £65 ph Weekends
Rainbow Party Room	Kitchenette & Microwave Dining Seating	Food consumed ONLY in this room.
SEN Den	Darkened Room, Mats, Sensory Toys & Lighting	-
Role Play	Role Play Scenes	-
Baby Room	0-18m suitable, Toys & Equipment	-
Soft Play Zone	10ft Bouncy Castle, 7ft Ball Pit	-
Eco Package Hire	Plastic Cups, Plates, Cutlery, Water Jugs China Mugs & 2 Kettles Tea, Coffee, Sugar & Squash	£10 Washing up/Dishwasher equipment provided

***Please note, the minimum hire of the Hub is 2 hours.**

- £20 Non Refundable Deposit due on booking.
- Remaining total must be paid 1 week before your Party.
- Set Up & Clean Up MUST be included in your Hire Booking times.
- Cancellations – 72 hours notice is required for partial refund, your deposit is non refundable.

Payment to be made to: Mamas Bristol (Lloyds Business Bank) 30-91-92 70805168

- Discretionary hire of the “Eco Package” acknowledges Mamas is not responsible or liable for any cross contamination of allergens on our equipment & products supplied.

Smoking in the Hub is strictly forbidden. There is a designated area round the corner from Unit 4 entrance.

- The use of any fire/smoke products are not to be used or ignited in the building with the exception of birthday cake candles under supervision. In the event of an emergency, please call 999.
- Do not stick or attach anything to the walls.
- Party Hosts must be familiar with the fire equipment, alarms and fire exits. Alarms must not be covered over or tampered with. Hosts are responsible for all guests within the Hub.
- The use of additional Bouncy Castles, Bubble Machines or similar is strictly prohibited.
- Any entertainment that encourages obscene behaviour, public indecency, or likely to excite a breach of the peace is strictly prohibited. ANY Complaints made against/about your party from neighbouring offices are liable for a fine which is the responsibility of the Host.
- External electrical equipment must be PAT tested.
- A First Aid Kit is located next to the Front Door. Please ensure all accidents are reported/recorded.
- The Hub will be ready for immediate use. **THE HUB MUST BE CLEAN AND VACATED AT THE END YOUR PARTY BY ALL GUESTS AND THE HOST WITH NO EXCEPTIONS. Dirty/untidy conditions will incur fines of £35 and upwards minimum for cleaning. Additional time will incur fines: £15 per 10 minutes.**
- In the event that items within the Hub are damaged beyond repair, the Hosts accept liability & responsibility of the cost(s).

- Please read the Bouncy Castles T&C's, Mamas Bristol cannot accept liability for its use.

Mamas Bristol has a Public Liability Insurance Policy for all Hires where the person/event/organisation does not already have its own. The cost of this is included within the hiring charge, this does NOT include the Bouncy Castle/Soft Play use.

A copy of our Insurance Form (public liability) can be provided upon request.

Mamas can be contacted for all Hub queries at:

Mamasbristol@outlook.com

www.facebook.com/TheMamasHub

www.facebook.com/MamasBristol

Signed & Authorised by Kelsey Booy – The Mamas Hub Manager.

A handwritten signature in black ink, appearing to read 'K Booy', with a stylized flourish at the end.

Policy approved by The Mamas Bristol Directors:

Paige Josham, Vicky Millman, Kelsey Booy