



## **BOOKING TERMS 2026 - Mamas Bristol CIC**

<b>Facility</b>	<b>Additional Info</b>	<b>Extra Info</b>
<b>Private Hire*</b>	60-70 persons recommended 3 Toilets inc Baby Change	£20 Non Refundable Deposit £65 ph Weekdays £85 ph Weekends
<b>Rainforest Dining Area</b>	Dining Seating suitable for 30 persons	Food consumed in this area ONLY
<b>Kitchenette</b>	Kitchenette & Microwave	No cooking facilities
<b>SEN Den</b>	Dark Room, Mats, Sensory Toys & Lighting	-
<b>Early Explorers</b>	0-18m suitable, Toys & Equipment	-
<b>Soft Play Space</b>	14ft Bouncy Castle, 7ft Ball Pit	-
<b>Eco Package Hire</b>	Plastic Cups, Plates, Cutlery, Water Jugs China Mugs & 2 Kettles Tea, Coffee, Sugar & Squash included	£10 Washing up/Dishwasher equipment provided

**\*Please note, the minimum private hire is 2 hours.**

- £20 Non Refundable Deposit due on booking.
- Remaining total must be paid 1 week before your Party.
- Set Up & Clean Up MUST be included in your Booking. Early/Late times will incur fines every 10 minutes.
- Cancellations – 5 days notice is required for 50% partial refund.
- Deposit is non refundable.

**Payment to be made to: Mamas Bristol (Lloyds Business Bank) 30-91-92 70805168**

- Smoking is strictly forbidden inside. There is a designated area round the corner from entrance.
- Do not stick or attach anything to the walls. This is strictly prohibited.
- Bubble Machines, Glitter or Confetti & Face Paints (or any similar) are strictly prohibited.
- The use of any fire/smoke products are strictly prohibited, except for birthday cake candles which are permitted under supervision. In the event of an emergency, please call 999.
- The venue will be ready for immediate use.

**THE VENUE MUST BE CLEAN AND VACATED AT THE END YOUR PARTY BY ALL GUESTS AND THE HOST WITH NO EXCEPTIONS. Dirty/untidy conditions will incur fines of £35 and upwards minimum for cleaning. Early or Late Additional time will incur fines: £20 per 10 minutes.**

- Party Hosts must be familiar with the fire equipment, alarms and fire exits. Alarms must not be covered over or tampered with. Hosts are responsible for all guests within the venue.
- Any entertainment that encourages obscene behaviour, public indecency, or likely to excite a breach of the peace is strictly prohibited. ANY Complaints made against/about your party from neighbouring offices are liable for a fine, which is the responsibility of the Host.
- A First Aid Kit is in the Kitchenette. Please ensure all accidents are reported to us.
- If items within the venue are damaged beyond repair, the Hosts accept liability & responsibility of the cost(s).
- Please read the Bouncy Castles T&C's, Mamas Bristol cannot accept liability for its use.

Mamas can be contacted for all Hub queries at:

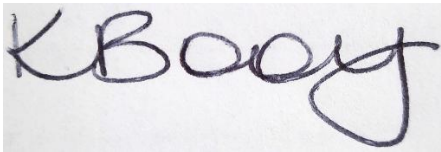
[Hub@mamasbristol.com](mailto:Hub@mamasbristol.com)

[www.facebook.com/TheMamasHub](http://www.facebook.com/TheMamasHub)

[www.facebook.com/MamasBristol](http://www.facebook.com/MamasBristol)

Telephone: 07927 599806

Signed & Authorised by Kelsey Booy – The Mamas Bristol Centre Manager.

A handwritten signature in black ink that reads "K Booy". The signature is written in a cursive style with a large, looped 'y' at the end.

Policy approved by The Mamas Bristol Directors on 01/06/2026:

Kelsey Booy, Paige Josham, Vicky Millman