



BOOKING TERMS 2027 - Mamas Bristol CIC

Facility	Additional Info	Extra Info
Private Hire*	50-60 persons recommended 3 Toilets inc Baby Change	£20 Non Refundable Deposit £65 ph Weekdays £85 ph Weekends
Rainforest Dining Area	Dining Seating suitable for 30 persons	Food consumed in this area ONLY
Kitchenette	Kitchenette & Microwave	No cooking facilities
SEN Den	Dark Room, Mats, Sensory Toys & Lighting	-
Baby Nook	0-18m suitable, Toys & Equipment	-
Soft Play Space	14ft Bouncy Castle, 15ft Ball Pit, Slide & Shapes	-
Role Play	Role Play Equipment	-
Eco Package Hire	Plastic Cups, Plates, Cutlery, Water Jugs China Mugs & 2 Kettles Tea, Coffee, Sugar & Squash included	£10 Washing up/Dishwasher equipment provided

***Please note, the minimum private hire is 2 hours.**

- £20 Non Refundable Deposit due on booking.
- Remaining total must be paid 1 week before your Party.
- Set Up & Clean Up MUST be included in your Booking. Early/Late times will incur fines every 10 minutes.
- Cancellations – 5 days notice is required for 50% partial refund.
- Deposit is non refundable.

Payment to be made to: Mamas Bristol (Lloyds Business Bank) 30-91-92 70805168

- Smoking is strictly forbidden inside. There is a designated area round the corner from the entrance.
- Do not stick or attach anything to the walls. This is strictly prohibited.
- Bubble Machines, Glitter or Confetti & Face Paints (or any similar) are strictly prohibited.
- The use of any fire/smoke products are strictly prohibited, except for birthday cake candles which are permitted under supervision. In the event of an emergency, please call 999.
- The venue will be ready for immediate use.

THE VENUE MUST BE CLEAN AND VACATED AT THE END YOUR PARTY BY ALL GUESTS AND THE HOST WITH NO EXCEPTIONS. Dirty/untidy conditions will incur fines of £35 and upwards minimum for cleaning. Early or Late Additional time will incur fines: £20 per 10 minutes.

- Party Hosts must be familiar with the fire equipment, alarms and fire exits. Alarms must not be covered over or tampered with. Hosts are responsible for all guests within the venue.
- Any entertainment that encourages obscene behaviour, public indecency, or likely to excite a breach of the peace is strictly prohibited. ANY Complaints made against/about your party from neighbouring offices are liable for a fine, which is the responsibility of the Host.
- A First Aid Kit is in the Kitchenette. Please ensure all accidents are reported to us.

- If items within the venue are damaged beyond repair, the Hosts accept liability & responsibility of the cost(s).
- Please read the Bouncy Castles T&C's, Mamas Bristol cannot accept liability for its use.

Mamas can be contacted for all Hub queries at:

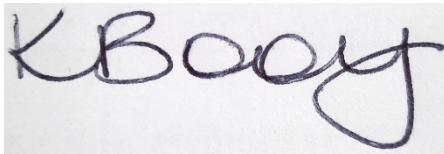
Hub@mamasbristol.com

www.facebook.com/TheMamasHub

www.facebook.com/MamasBristol

Telephone: 07927 599806

Signed & Authorised by Kelsey Booy – The Mamas Bristol Play & Party Manager.

A handwritten signature in dark ink, reading 'K Booy'. The 'K' is stylized with a long vertical stroke, and the 'Booy' is written in a cursive, flowing script.

Policy approved by The Mamas Bristol Directors on 17/07/2026:

Kelsey Booy, Paige Josham, Vicky Millman